

Redline Slack Chatbot

Our Bangalore, India based client is a service based company focused on IT services. They have Redmine setup as PLM. They maintain their Human Resource system in odoo. We helped them to integrate Redmine with Odoo and Slack.



Finance Industry

Abstract

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Problem Statement

Managing and collecting data is an everyday task for all businesses, but a very important one. Data collection and consistency trickles into teams' everyday deliverables and deadlines, the way they handle client or customer inquiries and, later on, follow ups, and even in handling submissions (such as feedback) from clients or customers.

- A system that is convenient to use.
- Application reduces team member's time in managing tasks.

Benefits Delivered

- Project Management time reduced by 10%
- Information on finger tips without visiting the PLM system.
- Automated followups in Slack channels.
- Automated daily status reports to the team and client.

Challenges & Limitations

Identifying the action items from the chat statements.



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Aspire Solutions

Aspire implemented web based solution which bridges between Project Management System and Chat Application. Administrator can define connections information and application is ready to go.

- Developed business logic that identifies the action from the chat text.
- Implemented automated project health reports.
- Implemented automated followup for the tasks.

Aspire helped us extending our odoo implementation. My team is very excited with BOT solution offered by Aspire.

Technologies Used

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